



ST. JOSEPH'S HOSPITAL

50 CHARLTON AVENUE EAST, HAMILTON, ONTARIO, CANADA L8N 4A6
PHONE (905) 522-1155 FAX (905) 521-6066

September 12, 2001

Dear Diane:

We are pleased to provide a reference in regard to our project.

St. Joseph's Healthcare contracted with Chiasson Consultants Inc. in August 1999 to renovate the Staff Diningroom Servery.

Evaluating the results eighteen months after the completion of the project, we have found that the renovation continues to exceed our expectations. Specifically the revenues continue to grow as a result of increased average check and customer loyalty.

Customers continue to enjoy the innovative and creative decor as well as the ongoing introduction of new menu items and concepts.

We feel that the organization of the project by Chiasson Consultants which included the evaluation of our strengths and weaknesses and the development of a strong floor plan, design and concept was a major success factor.

I would be pleased to provide any additional information and can be reached at 905-522-1155 ext. 3457 or email dsavage@stjosham.on.ca

Sincerely,

David Savage,
Director, Nutrition and Hospitality Services

DBS/dg